



Council of Greater Manhasset Civic Associations, Inc.

(Greater Council)

PO Box 600, Manhasset, New York 11030-0600

www.manhassetcivic.org

eMail: info@manhassetcivic.org

Executive Board & Officers 2021:

President: Richard Bentley

1st Vice Pres: Andrew Schwenk

2nd Vice Pres: Susan Auriemma

Secretary:

Treasurer:- Donald O'Brien

Past President:-Ann Marie (Curd) Fruhauf

Member Civic Associations:

Bayview Civic Association

Flower Hill Civic Association

Manhasset Park Civic Association

Norgate Civic Association

North Strathmore Civic Association

Plandome Civic Association

Plandome Heights Civic Association

Shorehaven Civic Association

South Strathmore Civic Association

Strathmore Vanderbilt Civic Assoc.

Strathmore Village Civic Association

Terrace Manor Civic Association

Liaisons to Incorporated Villages:

Flower Hill

Munsey Park

North Hills

Plandome

Plandome Heights

Plandome Manor

Other Liaisons:

Chamber of Commerce

Coalition Against Substance Abuse

Coalition for Safer Manhasset

Manhasset Park District

Manhasset Preservation Society

DRAFT 2

MINUTES OF MEETING September 14, 2021

A regular meeting of the Council of Greater Manhasset Civic Associations, Inc. (GC) was held at 7:30PM on September 14, 2021 online via Zoom with Rich Bentley serving as Chair and Silvana Davi serving as Recording Secretary.

Members Present:

Rich Bentley, BCA

Andrew Schwenk, 1st VP, South Strathmore CA

Sue Auriemma, 2nd VP, Munsey Park

Rosemary Mascali, Plandome Heights CA

Barbara Donno, Mayor Plandome Manor

Barabara Napolitano, Plandome Manor CA

Doreen McDonough, Shorehave CA

Christine Robert, North Strathmore CA

Guests Present:

Inspector Hodge Begis, Commander 6th Pct

POP officers: Edward Vilchez, Joseph Altieri, Kirsten Lorenzo

Silvana Davi, Recording Secy

Jennifer Corr, Manhasset Press

- 1) **Call to Order:** The meeting was called to order at 7:30pm by Rich Bentley.
- 2) **Town Updates:** Councilwomen Veronica Lurvey (who had a family obligation) and submitted written update attached.
- 3) **6th Pct Presentation/discussion: Commanding Officer Hodge Begis** introduced Pct POP officers team. Precinct crime stats are good; all low with most activity being quality of life type issues.
 - a) Stolen vehicles continued to be a concern which most often occur at night. #1 Pct request of civics: Keep promoting to all residents: Lock your car even when it's in your driveway or in front of your house, don't keep valuables in view, and take your key FOB! The far majority of vehicle related thefts involve unlocked cars often with the key fob in the car.
 - b) Maple St (Valley Park) illegal parking being enforced and posted electronic sign to increase compliance seems to be working.
 - c) Conditions at Travelodge site have improved and remains a regular pct patrol focus to keep it improved.
 - d) Pct assisting Sunday Plandome Road Dining Nights; all going well. As it gets darker earlier in fall/winter, an uptake in burglaries is expected so pct is increasing patrolling all neighborhood small streets
 - e) Members raised pct awareness on the following concerns:
 - Cars speeding up and down Northern Blvd by Macy's -Terrace Manor on Sunday's from 8-10 am. Pct will monitor more closely.
 - Loud music constantly at 100 Brookside by Plandome Pond Park a neighborhood problem.
 - Speeding on North Plandome Road and Stonytown by the Science Museum jeopardizes adults and children who cross there. Plandome Manor considering measures such as a blinking light to slow traffic. Traffic

coming from Port Washington on Plandome Road as the road curves and drivers don't see people crossing the street until last seconds.

- Large commercial vehicles are going through Norgate where it is not permitted.

4) **Treasurer's Report**—deferred to following meeting.

5) **Old Business Status:**

- a) **311 Stats:** Aug 2021: On time completion 71% down from prior months; stats on [GC webpage Projects tab \(link\)](#)
Overall percentage on time is decreasing
- b) **Manhasset Chamber of Commerce:** Rob Donno.
 - i) **Sewer Project Update.** 688 petitions for the Great Neck Water Pollution Control District and they did not receive much push back. There are over 1,700 signatures however Anna Kaplin won't agree on it.
 - ii) **Street Night Dining.** More businesses and people have been coming on board and everything has been going good. Restaurants have been happy with this as they've been packed with people.

6) **New Businesses:**

- a) **1595 Northern Blvd planning-** site plan sent 8/21/21 that includes taking down the center retail store (once current Mystique Boutique lease ends). All to enhance long term future tenancies; create more parking for remaining stores and improved traffic pattern with shared driveway exit (adjacent vacant Sleep Number store). Vacant Maternity Clothing space to be reconfigured to a restaurant/food facility and smaller clothing store. Conceptually all present expressed a good plan, but will await site/ façade design drawings and if controversial will have owner present at a Fall GC meeting.

7) **Manhasset Park District Update:** deferred to next meeting; No rep present.

8) **Adjournment:** With all new and old business completed, it was moved and seconded:

MOTION: To adjourn at 9:30pm. Unanimously Approved.

Mr. Bentley reiterated Annual GC Officer Elections needed; any additional nominees should contact him.

Inspector Begis and 6th Pct POP offers returned to review more detailed stats and for discussion with individual members on matter of concern.

Respectfully submitted by:

Silvana Davi, Recording Secretary

Councilwoman Veronica Lurvey's Town Update
Submitted 9/14/21 via eMail

Summary of Open TNH Items Updates

Tree Replacement- enforcement and proposed changes status: Over the summer, we continued to receive and respond to comments on the proposed drafts of the tree codes and policy. A second round of updated drafts was provided and we have received comments on those. The Website has been updated with revised preliminary drafts and communicated to the Greater Council working group on August 6th. The public hearings have been continued to allow us to work through all comments, most recently continued to the September 30th Town Board Meeting. It is not clear at this point whether revised drafts will be available in time for the vote to take place at the next Board Meeting. We will continue to update the Greater Council working group.

Goats: We were very successful in our pilot program this summer. The goats were hungry and pleasant neighbors. The Town continues to assess remaining growth at the location.

Driver & Pedestrian Safety @ Crosswalk @ Park Ave/Nassau: Over the summer, the Town and its consultant met with representatives of the local fire and police departments to get their input on the Park/Nassau pedestrian safety project, and the proposal is ready for presentation to the Greater Council. We are available to attend the October 13th meeting to present the modifications that have already been reviewed by the local fire and police departments and to answer any questions that the Greater Council may have, as well as discussing appropriate outreach for impacted parties.

Plandome Road Sidewalks: The Town continues the repairs to Plandome Road sidewalks that began earlier this year, with the goal of finishing as much sidewalk work as possible around Plandome Road this fall. The workers will be working at night to minimize impact to the community, traffic and businesses.

Other Items:

Manhasset AI Fresco: Over the summer, the Town continues to support downtowns and local businesses through the Lift Up Local Program, including the revised street closure permitting program. Working with the Manhasset Chamber of Commerce and dedicated volunteers, the Manhasset AI Fresco programs have brought the community together and supported local businesses. The Town supports the AI Fresco program in a variety of ways, including by providing publicity, logistical and permitting support and through the hard work of the various Departments, especially the Highways Department.

1209 Northern Blvd.: The required sign permit applications have been filed, however, not yet approved as additional and/or missing information are required to be submitted.

TONH 9/11 Ceremony: The Town gathered at Manhasset Valley Park this past Saturday to honor all the lives lost on 9/11.

Spooky Walk 10/22, 10/23 from 6-9 PM and Not So Spooky Walk 10/24 from 12-4 PM in Manhasset: Location to be announced shortly.

FEMA Aid to Residents Impacted by Hurricane Ida: My office was contacted by approximately 20 homes in the district impacted by flooding from Hurricane Ida, and we know of many more, including many in Manhasset. The devastation that was experienced by impacted businesses and residents has been terrible. We have been doing all we can so that those who live and work in North Hempstead have the opportunity to receive financial aid to help support them in the process of recovery. I join Supervisor Bosworth in the following statement and update:

We're so grateful that FEMA has added Nassau County, and in turn North Hempstead, to their federal disaster

declaration. This now makes Town residents and business owners eligible to receive the critical resources they need as they continue to recover.

FEMA has opened a headquarters at Michael J. Tully Park in New Hyde Park to make this process as expedient and accessible as possible for our residents. To begin the process, it is recommended to first reach out to the FEMA Call Center at 1-800-621-3362 to obtain a case number. You will be asked to provide a general list of damages and losses, insurance information, a current phone number and address, and a Social Security number. Those of you who have been displaced, including uninsured families, will be eligible for funds for housing assistance, home repairs, replacement of personal property, legal services, unemployment assistance, child care, and crisis counseling.

Once this is done, you can then report to Michael J Tully Park at 1801 Evergreen Ave, New Hyde Park. You must bring with you a form of identification, your call center case number, and any additional documents requested by the FEMA call center representative. The FEMA headquarters at Tully Park will be open from 8 a.m. to 7 p.m. daily. If you would like additional information, please visit disasterassistance.gov or call the FEMA call center at 1-800-621-3362.

I would also like to make our residents aware that the U.S. Small Business Administration is awarding Disaster Loans to impacted businesses and homeowners. Business Physical Disaster Loans are being offered to businesses to repair or replace disaster-damaged property owned by the business. Economic Injury Loans are being offered to help small businesses who could not meet their financial obligations as a result of Hurricane Ida. Home Disaster Loans are being offered to homeowners or renters to repair or replace disaster-damaged real estate and personal property including automobiles. If you would like to learn more about the U.S. Small Business Administration's Disaster Loans and eligibility requirements, please visit disasterloanassistance.sba.gov/ela

We want to make sure that you have all the information you need to apply for this assistance. Please feel free to share this information with your families, friends, and neighbors. We will continue providing updates as they become available. We'll get through this together.

Warm regards,
Judi Bosworth

I look forward to continuing to work on these projects.

Veronica
Veronica Lurvey
Councilwoman, District 4
Town of North Hempstead
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Manhasset, NY 11030
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Liaisons to Incorporated Villages:

Flower Hill
Munsey Park
North Hills
Plandome
Plandome Mills
Plandome Heights
Plandome Manor

Other Liaisons

Coalition for Safer Manhasset (CSM)
Coalition Against Substance Abuse (CASA)
Chamber of Commerce
Manhasset Park District
Manhasset Preservation Society

Agenda: Tues Sept 14, 2021 @ 7:30pm

(6th Pct Community Room – 100 Community Drive, 11030)

1. **Call to Order**; RoundTable Introductions.
2. **6th Pct**: Commanding Officer Hodge Begis Presentation/discussion. Pct #1 request of civics:
Keep promoting to all residents: Lock your car even when it's in your driveway or in front of your house, don't keep valuables in view, and take your key FOB! The far majority of vehicle related thefts involve unlocked cars often with the key fob in the car.
3. **Town Updates**: Councilwoman Veronica Lurvey (unable to attend due to family obligation, but hopes to send written update shortly)
 - a. **Town Open Items** List Review [\(link\)](#).
 - b. **Tree Code Update**. Proposed is posted on [GC website "projects" tab \(link\)](#).
 - c. **Northern Boulevard Street Lights**: Vill Roslyn Estates – Anyone know status?
 - d. **Library and adjacent parking lot Buffer zone**: Outcome of Code Enforcement reinspect; any owner response yet?
 - e. **1209 Northern Blvd**. Vape Shop- Outcome of most recent Bldg Dept reinspection?
 - f. **Intersection new design plan at Nassau Ave/Park Ave**: will be presented/discussed @ Oct GC meeting
4. **Treasurer's Report**: Donald O'Brien; 2021/22 GC dues invoice is on [GC webpage 'About Us' Tab \(link\)](#).
5. **Secretary's report**: No draft avail yet from prior 6/9/21 meeting. **2021 Meeting dates**. [GC webpage "meetings" tab \(link\)](#).
6. **Old Business Status**:
 - a. **311 Stats**: Aug 2021: On time completion 68% down from prior months; stats on [GC webpage Projects tab \(link\)](#)
 - b. **Manhasset Chamber of Commerce Update**: Rob Donno.
 - Sewer Project Update: Full Waste Water Treatment Feasibility Study, webinar & petition (*currently 1400+ signatures!*) is posted on [GC webpage Projects tab \(link\)](#).
 - **Plandome Rd Planters** –Update/Status
 - **Street Dining Night Manhasset Plandome Road Update**. Sue Auriemma
 - c. **260 Plandome Rd**: Discussion: Pursuit of options for future – any news from owner?
 - d. **Manhasset 1680 sign re-installation: 25A @ Searingtown Rd – Any status?** Andrew Schwenk.
7. **New Business**:
 - a. **TNH Cannabis Task Force Update** – Sue Auriemma
 - b. **1595 Northern Blvd planning**- site plan sent 8/21/21- Any feedback? Façade plan not yet available- Do we need/want a presentation at Oct GC meeting from owner?
 - c. **GC Elections at Oct meeting**. Nominations?
8. **Manhasset Park District Update**: Dave Paterson / Mark Sauvigne.
9. **Civic Report Roundtable (time permitting)**

Upcoming Events to share?:

Greater Council Summary of Open TNH Items

Tree Replacement- enforcement and proposed changes status: [\(TNH Code Link\)](#): Planned for Town Approval in July 2021.

Plandome Road Tree Project: Status of eventual replacement of all Plandome Rd business area Gumball trees; history given to Veronica; A few TNH tree removals approved, awaiting overall plan for replacements (see Plandome Rd vision plan item below).

Goats: engaged as pilot program to resolve growing ivy that is strangling trees at Dead Man's curve waterfront woodland. Status?

Valley Park: Plans online "Our Projects" tab. Final capital item-Dredging pond/creek work still open. See related County & Town joint issues below to address surrounding traffic /parking issues; [Plan for expansion of Parking lot](#); [Town 9-11 Memorial in park completed](#).

Driver & Pedestrian Safety @ Crosswalk @ Park Ave/Nassau: only westbound traffic currently has stop sign; Center stanchion requested to provide improved driver and pedestrian clarity. [Town plan to be discussed @ October GC meeting](#).

1595 Northern Blvd: Site plan distributed to GC 8/21/21; awaiting façade design shortly. [Any Town application received yet?](#)

Town Cannabis Task Force: Status/update; Sue Auriemma was appointed by Town to this task force.

Large Multi-year projects:

Northwell ASP Project- status: Remains in process; recent northbound lane closures causing rush hour traffic. Est completion Q3/4 2023.

Plandome Road Vision Project: *TNH's last Community Mtg Summary and Community Feedback Summary 2012* is posted on GC "Our Projects" tab ([link](#)). The broader Plandome Rd Vision project (25A to Webster) will be the 'master plan' to enable TNH to separately fund incremental phase projects as funding allows. TNH continues internal meetings to review and recommends revisions to the last Vision Plan details. All TNH Commissioners are giving their comments and what they believe to be realistic on the plan to do. Once determined what is feasible TNH will engage new stakeholders to review, then a community-wide mtg. Concurrently and independent of Town, planning underway for a waste water feasibility study for the Plandome Rd commercial strip. A meeting to be scheduled to discuss Plandome Road sidewalks and recommendations in the visioning document. **Planned coordination with sewer feasibility study**, to include: Drainage improvements along Plandome Road, Replacement of handicap ramps at each intersection along Plandome Road, where feasible; Installation, and in compliance, of crosswalks in the north/south direction of intersecting roads along Plandome Road; Engaging engineer to provide traffic study and detailed report as to the feasibility of adding a crosswalk crossing Plandome Road from Memorial Place; Commissioning a traffic study and detailed report as to the feasibility of adding a crosswalk crossing Plandome Road at Gaynor Avenue; Improvements at Colonial Parkway recommended by Nassau County (pending community feedback and TONH review; and Survey elevations of roadway (Northern Blvd to Village Line)

Bayview Ave Infrastructure: TNH Board engaged architect for waterside walkway conceptual design alternatives to provide future path to Valley Park; included funding in TNH's 5yr capital plan. TNH rec'd 2016 grant from FEMA Public Assistance Program Grant (Hazard Mitigation) near \$205K to fill and stabilize & protect Bayview Ave roadway from future storm damage near 165 linear ft of land lost during Super Storm Sandy (about 0.1 acre).. More detail: [GC Website "Our Projects" webpage \(link\)](#). Delayed since 2018; Bay breached the roadway during Oct 2018 noreaster. The money FEMA did award is 606 funding to protect the road and restore any eroded land from Sandy. Finalized construction documents were provided to FEMA on 11/26/19. The review still pending. A lengthy ongoing FEMA process continues- Councilwoman will share updates as they occur.

Dormant items:

Lord & Taylor Property: Owner was last assessing as possible conversion to shared office building site. [Any Plan submitted to Town?](#)

Macy's Brookfield Proposed Development: Wide community objection to project. [No application has been received by Town or County](#).

99 Community Drive: Building was demolished; As of right can build 2 homes. No new plans submitted yet.

Mt Olive Church Property ([Site Map Link](#)): Olive Hill Baptist Church continues to reassessing new property development partners/strategies.

----- Nassau County and Town (joint projects) -----

Valley Park -County DPW site on Maple St: Town and County Leg Nicoletto initiated potential land transfer or shared use; more info on GC website/projects ([link](#)). County DPW re-confirmed the County's commitment; need to plan work scheduling in the final plan. Town in process of awarding Traffic Engineering Study to support the Town's plan. [May be overtaken by Town Plan to expanding existing Park lot](#).

South end of NC DPW property for add'l Valley Park parking. TNH requested use of a portion on the south end of County DPW property that is old equip storage and wooded. TNH engaged study and safe pedestrian safe crossing plan. Fell aside during County Exec transition, but more recently, County and Town have not been in any known discussion/planning. [No Town status provided in months](#).

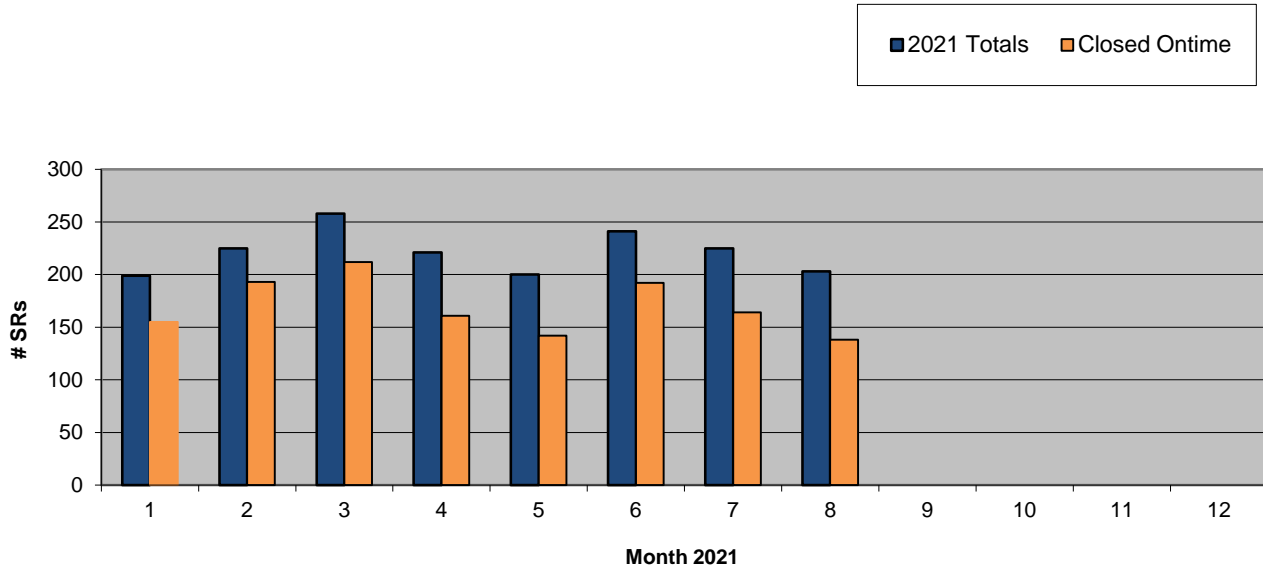
Maple/Bayview intersection. Town needs to advance conceptual redesign of intersection for improved safety and traffic flow. If design requires space from current grass triangle in front of DPW bldg. (flagpole area) to County DPW. GC urged Town engineering study to include this intersection so both can be advanced at same time. County waiting for Town's concept plan. Town received signal analysis (signal not warranted; study distributed). **"Confusion Corner"** remains a problem. [What is TNH Action for intersection redesign?](#)

311 SRs within Manhasset 2021

total 311 SR calls	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD Total	Avg
2021 Totals	199	225	258	221	200	241	225	203					1772	222
Closed Ontime	155	193	212	161	142	192	164	138					1357	170
Ontime %	78%	86%	82%	73%	71%	80%	73%	68%	#####	#####	#####	#####	77%	76%

YTD v prior same period
 1080 64%
 818 66%
 80% -3%

311 SRs Manhasset 2021



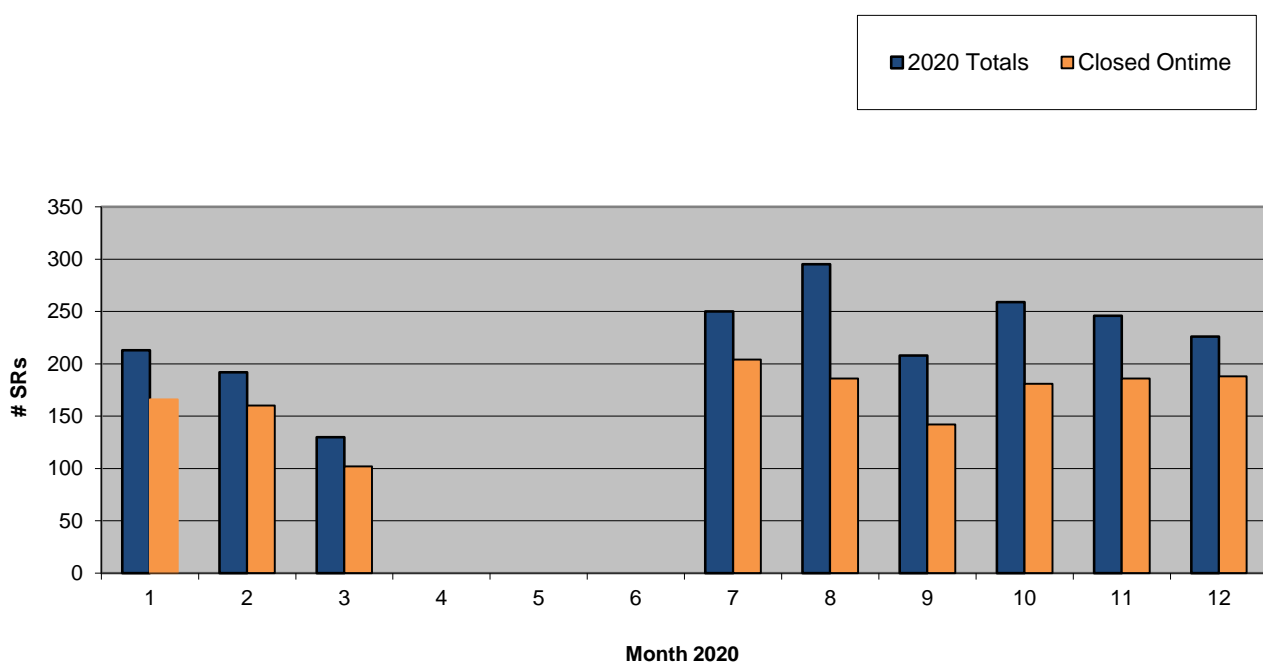
311 SRs within Manhasset 2020

total 311 SR calls	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD	Avg
2020 Totals	213	192	130	0	0	0	250	295	208	259	246	226	2019	168
Closed Ontime	166	160	102	0	0	0	204	186	142	181	186	188	1515	126
Ontime %	78%	83%	78%	####	####	####	82%	63%	68%	70%	76%	83%	75%	81%

YTD v prior same period
 3273 -38%
 2738 -45%
 83% -8%

Covid Peak NA

311 SRs Manhasset 2020



311 SRs within Zip Code 11030 - August 2021

Note: The location of the issue to be resolved is within 11030

Group Description	Zone	Type Description	Count	Closed on Time	Closed Late	Open Count	Overdue Count	Response Days	Internal Duration Days
Administrative Services	11030	Adm Svc - Green Team	2	1	0	0	1	2.0	5
Administrative Services			2	1	0	0	1	2.0	
Animal Shelter	11030	Animal Sh - Dog Bite	1	0	1	0	0	5.0	2
	11030	Animal Sh - Lost Animal	1	0	1	0	0	5.0	2
	11030	Animal Sh - Misc	1	1	0	0	0	2.0	5
Animal Shelter			3	1	2	0	0	4.0	
Building Department	11030	Bldg - Application Status	3	3	0	0	0	2.0	10
	11030	Bldg - From Transfer	1	1	0	0	0	2.0	5
	11030	Bldg - Illegal Housing	1	0	0	1	0	0	60
	11030	Bldg - Miscellaneous	1	1	0	0	0	1.0	5
	11030	Bldg - Suspect Work Without a Permit	2	2	0	0	0	5.5	5
Building Department			8	7	0	1	0	2.5	
Cat Services	11030	Cat Services - Feral Cats	2	0	0	2	0	0	60
Cat Services			2	0	0	2	0	0	
Code Enforcement	11030	Code - Court	7	5	0	2	0	9.7	120
	11030	Code - Garbage	2	2	0	0	0	2.0	5
	11030	Code - Gas Powered Leaf Blowers/Outside Allowed Hours	6	4	2	0	0	8.7	10
	11030	Code - Miscellaneous	6	5	0	0	1	1.3	10
	11030	Code - No Plates / Inoperable Vehicle	1	0	1	0	0	29.0	20
	11030	Code - Overgrown Vegetation	3	2	0	1	0	2.7	10
	11030	Code - Property Maintenance	2	2	0	0	0	18.0	17
	11030	Code - Sidewalk Obstruction	1	1	0	0	0	1.0	5
	11030	Code - Tree Removal	1	1	0	0	0	1.0	3
Code Enforcement			29	22	3	3	1	7.1	
Highway Department	11030	Hwy - Call Back Request	1	1	0	0	0	0	5
	11030	Hwy - Grass Cut / Mow	1	0	0	0	1	0	7
	11030	Hwy - Miscellaneous	2	2	0	0	0	3.0	5
	11030	Hwy - Pothole	4	1	3	0	0	18.8	5
	11030	Hwy - Street Painting	1	0	0	1	0	0	120
	11030	Hwy - Street Sign - New Request	1	0	0	1	0	0	365
	11030	Hwy - Street Sign - Repair / Replace	8	5	1	1	1	6.8	14
	11030	Hwy - Street Sweeping / Cleaning	1	1	0	0	0	0	25
	11030	Hwy - Tree Branch / Debris Pickup	2	2	0	0	0	0.5	7
	11030	Hwy - Tree Stump Removal	4	0	0	4	0	0	365
	11030	Hwy - Tree Trimming / Removal Inspection	11	6	0	5	0	3.4	365
Highway Department			36	18	4	12	2	4.8	
Inter Municipal Affairs	11030	OIC - From Transfer	3	3	0	0	0	6.7	10
	11030	OIC - Inter Municipal SR	8	8	0	0	0	2.9	10
Inter Municipal Affairs			11	11	0	0	0	3.9	
Parking Enforcement	11030	Prkg Enfrc - Parking Violations Complaint	5	5	0	0	0	2.6	5
Parking Enforcement			5	5	0	0	0	2.6	
Project Independence	11030	PI - Exercise Program Registration	2	2	0	0	0	0	0
	11030	PI - Health and Mental Health	6	6	0	0	0	0	5
	11030	PI - Miscellaneous	1	1	0	0	0	0	5
	11030	PI - Senior Membership Registration	5	5	0	0	0	0	0
	11030	PI - Support Group Registration	1	1	0	0	0	1.0	5
	11030	PI - Taxi Service	37	37	0	0	0	0	0
	11030	PI - Taxi Service Cancellation	3	3	0	0	0	0	0
Project Independence			55	55	0	0	0	0.0	
Solid Waste Management	11030	SWMA - Request for Public Trash Can	1	1	0	0	0	4.0	5
Solid Waste Management			1	1	0	0	0	4.0	
Street Lighting District	11030	Street Light - Cycles On / Off	4	2	1	0	1	5.3	7
	11030	Street Light - Light Out (Single)	18	1	10	0	7	11.4	7
	11030	Street Light - Lights Out (Multiple)	1	0	0	0	1	0	14
	11030	Street Light - Mark Out	21	10	9	0	2	11.1	7
	11030	Street Light - Misc Problems	2	0	0	0	2	0	7
	11030	Street Light - Pole Problem	1	0	0	0	1	0	14
Street Lighting District			47	13	20	0	14	9.8	
Supervisor's Office	11030	SupV - Airplane	1	1	0	0	0	0	0
	11030	SupV - Employee Complaint	1	1	0	0	0	4.0	10
	11030	SupV - Resident Advocate Request	1	1	0	0	0	0	10
	11030	SupV - Thank You from Constituent	1	1	0	0	0	0	0
Supervisor's Office			4	4	0	0	0	1.0	
Summary			203	138	29	18	18	4.6	

Sep 14, 2021

- 1 -

7:59:38 AM

CUMULATIVE OPEN SRs (11030) 9/14/21

Group Description	Zone	Type Description	Open SRs	Internal Duration Days
Administrative Services	11030	Adm Svc - From Transfer	1	5
	11030	Adm Svc - Green Team	1	5
Administrative Services			2	
Building Department	11030	Bldg - Construction Complaint	1	5
	11030	Bldg - From Transfer	3	5
	11030	Bldg - Illegal Housing	2	60
	11030	Bldg - Suspect Work Without a Permit	1	5
Building Department			7	
Cat Services	11030	Cat Services - Feral Cats	4	60
Cat Services			4	
Code Enforcement	11030	Code - After Hours/Weekend Construction	1	3
	11030	Code - Court	14	120
	11030	Code - Fence	2	12
	11030	Code - Garbage	1	5
	11030	Code - Miscellaneous	5	10
	11030	Code - Noise	1	12
	11030	Code - Odor	2	5
	11030	Code - Overgrown Vegetation	1	10
	11030	Code - Unlawful Property Use	2	10
Code Enforcement			29	
Department of Public Works	11030	DPW - Road Project	4	10
	11030	DPW - Street Repaving Project	22	
Department of Public Works			26	
Highway Department	11030	Hwy - Catch Basin	2	90
	11030	Hwy - Curb Repair	6	90
	11030	Hwy - Dead End Guard Rail	2	30
	11030	Hwy - Grass Cut / Mow	3	7
	11030	Hwy - Miscellaneous	8	5
	11030	Hwy - Plow Damage	1	120
	11030	Hwy - Pothole	1	5
	11030	Hwy - Street Drainage / Flooding	2	90
	11030	Hwy - Street Painting	9	120
	11030	Hwy - Street Sign - New Request	22	365
	11030	Hwy - Street Sign - Remove	3	365
	11030	Hwy - Street Sign - Repair / Replace	6	14
	11030	Hwy - Telephone/Utility Pole	3	90
	11030	Hwy - Tree Branch / Debris Pickup	1	7
	11030	Hwy - Tree Planting	31	730
	11030	Hwy - Tree Stump Removal	32	365
11030	Hwy - Tree Trimming / Removal Inspection	76	365	
Highway Department			208	
Housing Authority	11030	Housing - Misc SR	1	10
	11030	Housing - Plumbing	1	10
Housing Authority			2	
Street Lighting District	11030	Street Light - Cycles On / Off	1	7
	11030	Street Light - Light Out (Single)	11	7
	11030	Street Light - Lights Out (Multiple)	3	14
	11030	Street Light - Mark Out	2	7
	11030	Street Light - Misc Problems	2	7
	11030	Street Light - Pole Problem	3	14
Street Lighting District			22	
Summary			300	