# Council of Greater Manhasset Civic Associations, Inc.

*(Greater Council)*
*PO Box 600, Manhasset, New York 11030-0600*
*www.manhassetcivic.org*

***Executive Board /Officers 2020***

*eMail: info@manhassetcivic.org*

*President: Richard Bentley*
*1st Vice Pres: Andrew Schwenk*
*2nd Vice Pres:- Susan Auriemma*
*Secretary:- vacant*
*Treasurer:- Donald O'Brien*
*Past President:-Ann Marie (Curd) Fruhauf*

***Member Civic Associations***
*Bayview Civic Association*
*Flower Hill Civic Association*
*Manhasset Park Civic Association*
*Norgate Civic Association*
*North Strathmore Civic Association*
*Plandome Civic Association*
*Plandome Heights Civic Association*
*Shorehaven Civic Association*
*South Strathmore Civic Association*
*Strathmore Vanderbilt Civic Assoc.*
*Strathmore Village Civic Association*
*Terrace Manor Civic Association*

***Liaisons to Incorporated Villages:***
*Flower Hill*
*Munsey Park*
*North Hills*
*Plandome*
*Plandome Heights*
*Plandome Manor*

***Other Liaisons***
*Coalition for Safer Manhasset (CSM)*
*Coalition Against Substance Abuse (CASA)*
*Chamber of Commerce*
*Manhasset Park District*
*Manhasset Preservation Society*

## Agenda: Wed Feb 10, 2021 @ 7:30pm

(online via Zoom – login instructions and link in eMail message body)

1. **Call to Order**; RoundTable Introductions

2. **Town Updates:** Councilwoman Veronica Lurvey's 2/10/12 have been added-attached.
   a. **Town Open Items** List Review *(link)*.

3. **Secretary's Report**: Secy Vacancy Needs Resolution.

4. **Treasurer's Report**: Donald O'Brien
   a. **Proposed Motion**: To authorize GC Sponsor of
      - 2 flags ($20.) with 2 flagpoles ($20.) on Plandome Rd; one set specifically in honor or Matt Falcone. Total $80. to **American Legion Post 304**.
      - GC Sponsor 2 flower baskets @ $100. ea; one specifically in memory of GC Past Pres of GC Pres/ longtime TMCA President Phyllis Clark. Total $200 to **Chamber of Commerce**

5. **Old Business Status**:
   a. **311 Stats:** Jan 2021 stats showed overall 7% reduction from prior year; stable ontime completion at 78%. Cumulative Open SRs=283 down from 286 in Dec,195 items are HWY Dept (mostly tree related)
   b. **Manhasset Chamber of Commerce:** Robbie Donno. Status- additional community education schedule of future events. Full Waste Water Treatment Feasibility Study is posted on GC website "Projects" tab.
      - Update on the recent Rotary meeting/ Butterfly Project.
   c. **260 Plandome Rd:** Discussion: Pursuit of options for future- Re-visit prior options -purchase for parking.
   d. **Manhasset 1680 sign re-installation: 25A @ Searingtown Rd – Any status?** Andrew Schwenk.

6. **Manhasset Park District Update:** Dave Paterson / Mark Sauvigne.

7. **Civic Report Roundtable**

**Upcoming events:**
March GC mtg to include Northwell ASP update :Assoc Exec Director NSUH Will Corrigan is confirmed.

**GREATER COUNCIL UPDATES from Councilwoman Lurvey's office**

**FEBRUARY 10, 2021**

## TOWN UPDATES:

### Nassau County Colonial Parkway Study

Councilwoman Lurvey scheduled a meeting with the Town for residents regarding the improvements at Colonial Parkway recommended by Nassau County, which was held on 2/9/21. Erin from Councilwoman Dalimonte's office also attended. The Town discussed resident concerns and gathered resident input and will share it with Nassau County. The Town has also reached out to Nassau County DPW to determine their availability to take comments and is currently waiting on a response.

Separately, the Councilwoman's office will request a police presence on Colonial Parkway as has been in the past.

### Northern Boulevard Street Lights

The Town has determined that the lights fall within the jurisdiction of the Village of Roslyn Estates, as the Town has no legal right to maintain lights in a Village. The Town has contacted the Village of Roslyn Estates and Councilwoman Lurvey wrote to the Village and they disclaimed responsibility.

## TOWN OPEN ITEMS:

### Bayview Avenue FEMA Project

The Town is going through the versioning process for this project. In working with the Town's consultant (Rising Tide), the Town is currently answering questions from NYS (the agency between the Town and FEMA) to move the versioning process forward.

### Intersection of Park/Nassau

The Town has engaged a consultant and met via zoom with the Manhasset Lakeville Fire Department (MLFD) and Nassau County police representatives on 2/1/21 to gather their input on the project's proposed alternatives for the intersections of Park Avenue/Nassau Avenue, Park Avenue/Onderdonk Avenue and Park Avenue/Munsey Place. Following the meeting, the MLFD provided the Town additional measurements on their truck sizes. The Town has sent this information to the project's consultant to answer questions relating to their truck sizes and alternatives proposed. Once these questions are answered, the Town will be having another call with the MLFD to present the answers and any changes to the original alternatives proposed. Once this meeting is complete, Councilwoman Lurvey will work with the Greater Council and the Town to schedule a time to present and discuss the alternatives proposed for these intersections.

### Plandome Road Update

The Town previously shared information regarding proposed work with the Greater Council and gathered input so that the Town can proceed with issuing a request for proposals (RFP) for an engineering study. The RFP proposed is pending the resolution of comments made by the community to the Nassau County study regarding the proposed Colonial Parkway/Plandome Road intersection. The Town will make note when consultant is eventually hired of the potential long-term goal of burying electrical wires when designing their improvements. The Town would prefer not to install medians in this phase of work; mixed feelings from attendees at the meeting. Bulb-outs are pending ongoing discussion with MLFD and the Town's engineering consultant regarding Park Avenue intersections discussed above.

### No Turn on Red Sign on Corner of Plandome Road and Northern Boulevard

As requested at the last GC meeting, Councilwoman Lurvey wrote a letter to our NYS representatives to make signage improvements to this turn lane sign/intersection by raising the height of the sign to the signal's height or adding a "wait for green light" sign. Senator Kaplan has made the request of the regional NYS DOT office.

**Plandome Road Lighting Upgrade**

(Even with a record snowstorm) the Town completed the installation of the LED upgrades on Plandome Road earlier this week. The project saves energy, produces more light than pervious and returns the general light tone to a warm white.

**Tree Code Revisions**

Councilwoman Lurvey and the Town are working to meet the proposed February 15th date for distribution of the drafts to the GC. Supervisor Bosworth and Councilwoman Lurvey have indicated that they will recommend continuing the public hearings on these two proposed local laws and the tree policy from February 24th to the March 18th Town Board meeting, and the Town Board agenda will indicate that the public hearings will be continued. This will give 4 weeks between distribution of the drafts and the public hearings for residents and interested parties to provide comments/input.

**OTHER UPDATES:**

a. Kimco - update on BZA decision

Granted for a period of Five (5) years expiring on 1/6/2026. Decision is attached.

b. 9/11 Memorial updates

The Town's DPW is working on procuring a contract to purchase and install proper brackets that will support the beam into the concrete plinth that is located at Manhasset Valley Park. Once they are installed, the Town hopes to have the beam moved into place later in the Spring. The committee is working on the design with the consultant.

c. 99 Community Dr. updates

The last record the Building Department located is that someone proposed a new 2 family dwelling with an application submitted July 12, 2018 and the last omission letter was issued on February 5, 2019 (2 years ago). No response to the letter and the application is suspended/inactive.

d. Macy's/Brookfield Proposed Development updates

No news to report.

# Town of North Hempstead

*Chairman*
David L. Mammina, A.I.A.

*Members*
Leslie Francis, Esq.
David I. Levine, Esq.
Daniel Donatelli, Esq.
Jay Hernandez

## Board of Zoning Appeals

210 Plandome Road
Manhasset, NY 11030
(516) 869-7667
Fax (516) 869-7812

### NOTICE OF DECISION

**APPEAL #20977 – Manhasset Venture; 1350 Northern Blvd., Manhasset; Section 3, Block E, Lot 79 et al.; Zoned Business-A**
Conditional Use §70-126.D to continue the use of an underground parking garage for the storage of motor vehicles.

**Whereas,** an application (20-106121) was filed with the Board of Zoning Appeals and a public hearing was held following due notice. That at a meeting of the Board held on **January 6, 2021**, the appeal in the above entitled matter was decided as follows:

**GRANTED** for a period of **Five (5) years expiring on January 6, 2026** of the dimension and in the location as shown on drawings prepared by Michael McNerney, R.A. dated August 28, 2020 **SUBJECT TO THE FOLLOWING CONDITIONS:**

- ***That all vehicles to be stored in the underground parking garage be brought to the site individually. No tractor trailers/car carriers shall be allowed to deliver vehicles to the site.***

**IN REACHING THIS DTERMINATION, THE BOARD CONSIDERED THE FACTORS SET FORTH IN THE ATTACHED FINDINGS OF FACT**

The vote of the **BOARD OF ZONING APPEALS** was recorded as follows:

| | | |
|---|---|---|
| Motioned by: | Member Hernandez | Seconded by: Member Donatelli |
| Ayes: | Member Hernandez, Member Donatelli, Member Levine<br>Vice Chairman Francis | |
| Nays: | None | |
| Absent: | Chairman Mammina | |

# Board of Zoning Appeals
## Town of North Hempstead

**Findings of Fact for Appeal # 20977**

**APPEAL #20977 – Manhasset Venture; 1350 Northern Blvd., Manhasset; Section 3, Block E, Lot 79 et al.; Zoned Business-A**

Upon careful review of the written record for this appeal, a review of Building Department records, evidence presented at the hearing and personal site observations the Board finds the following:

This is an appeal for a Conditional Use §70-126.D, to maintain the use of an underground parking garage for the storage of motor vehicles. In 2015, this Board granted a conditional use permit for a period of five (5) years expiring September 2, 2020, under appeal no. 20053, permitting the continued use of an underground parking garage for the storage of motor vehicles on the subject premises.

Pursuant to Section 70-225.B of the Code, this Board is empowered to grant conditional use permits to applicants. In so doing, the Board shall consider the following general standards under 70-225.B(1): (a) the purposes of zoning as set forth in the Town Law of the State of New York and uses permitted in the district in which the property is located; (b) whether the proposed use is of such character, size, location, design and site layout as to be appropriate to and in harmony with the surrounding properties; (c) whether the proposed use will provide a desirable service, facility or convenience to the area or otherwise contribute to the proper growth and development of the community and to its general welfare; (d) whether the proposed use will be hazardous, conflicting or incongruous to the immediate neighborhood by reason of excessive traffic, assembly of person or vehicles, proximity to travel routes or congregations of children or pedestrians; (e) whether the proposed use will be of such nature as to be objectionable to nearby residential dwellings by reason of noise, lights, vibration or other factors of impact; (f) whether the proposed use will be a harmonious use in the district in which it is to be situated and not hinder or discourage the appropriate use and development of adjacent uses or impair the value thereof; (g) in addition to the foregoing, the location and size of a proposed use in an business or industrial district, the nature and intensity of the operations proposed, the site layout and its relation to access streets shall be considered by the board having jurisdiction of the application to determine whether the vehicular traffic resulting from such use will be more hazardous than the normal traffic of the district, taking into account such factors as street intersection, traffic flow, sight distances and pedestrian traffic.

The Board finds the following with respect to the criteria set forth under § 70-225.B(1):

1. The continued use of the subject premises as an underground parking garage for the storage of motor vehicles is consistent with the purposes of zoning as set forth in the Town Law of the State of New York as well as the uses permitted in the Business-A district in which the property is located.

2. Use of the underground parking garage for the storage of motor vehicles for sale is appropriate to and in harmony with the surrounding properties, given the location and number of available spots currently utilized by employees and visitors to the shopping center, based upon an analysis conducted by the applicant's traffic expert, Robert Eschbacher of VHB Engineering as confirmed by the board members personal visits to the site.
3. Given the shortage of available space in Nassau County to store new vehicles for sale, the Board finds that the continued use of the subject premises as an underground parking garage for the storage of motor vehicles provides a desirable service, facility or convenience to the area or otherwise contributes to the proper growth and development of the community and to its general welfare.
4. The Board finds that the continued use of the subject premises as an underground parking garage for the storage of motor vehicles will not be hazardous, conflicting or incongruous to the immediate neighborhood by reason of excessive traffic, assembly of person or vehicles, proximity to travel routes or congregations of children or pedestrians, so long as all vehicles to be stored in the underground parking garage be brought to the site individually and no tractor trailers/car carriers are allowed to deliver vehicles to the site.
5. The Board finds that the nature of the continued use of the subject premises as an underground parking garage for the storage of motor vehicles will not be objectionable to nearby residential dwellings by reason of noise, lights, vibration or other factors of impact, so long as all vehicles to be stored in the underground parking garage are brought to the site individually and no tractor trailers/car carriers are allowed to deliver vehicles to the site. This condition will mitigate the concerns raised by neighboring residential property owners related to noise, vibration and parking.
6. In considering the location and size of the proposed use, the nature and intensity of the operations proposed, and the site layout and its relation to access streets, the vehicular traffic resulting from such use will not be more hazardous than the normal traffic of the district, taking into account such factors as street intersection, traffic flow, sight distances and pedestrian traffic; as mitigated by the condition imposed by this Board that all vehicles to be stored in the underground parking garage be brought to the site individually and no tractor trailers/car carriers are allowed to deliver vehicles to the site. The Board finds that tractor trailers/car carriers have the potential to cause traffic to back up at access points to the shopping center and within the parking lot at the premises.

Draft 2/2/2021

**Greater Council Summary of Open TNH Items**

**Plandome Rd Leeds Pond Culvert**: Construction near completion awaiting fence replaced w/wood guiderail (similar to Maple St Valley Park)

**Kimco Shopping Center @ Brinkerhoff La** Chronic resident complaints of Kimco failure to complete the agreed restoration plan after illegal construction of curb cut, sidewalk and access, as well as Car storage/ car hauler trucking activity concerns @ underground garage. Recent FOIL documents circulated via GC eList. Any BZA 12/2/20 hearing outcome on conditional use permit parking garage?

**Macy's Brookfield Proposed Development:** Widespread community objection to project. No application has been received by Town or County.

**Plandome Road Tree Project**: Status of eventual replacement of all Plandome Rd business area Gumball trees; history given to Veronica; TNH tree removals have been scheduled, but no overall plan for replacement shared yet (see Plandome Rd vision plan item below).

**Tree Replacement- enforcement and proposed changes status:** *(TNH Code Link)*: New code update draft will be disseminated as soon as it becomes available.

**Driver & Pedestrian Safety @ Crosswalk @ Park Ave/Nassau:** only westbound traffic currently has stop sign; Center stanchion requested to provide improved driver and pedestrian clarity. TNH Traffic Engineer Phong Ngo recommended consultant study due to peculiar nature of the issue. Town plans consultant study in 2020; New considerations in discussion resulting from pedestrian fatality @ Plandome Rd/Park Ave.

**Large Multi-year projects:**

**Northwell ASP Project**- status: Northwell invited to March GC mtg for Construction update; remains in process.

**Plandome Road Vision Project**: *TNH's last Community Mtg Summary* and *Community Feedback Summary 2012 is* posted on GC 'Our Projects" tab *(link)*. The broader Plandome Rd Vision project (25A to Webster) will be the 'master plan' to enable TNH to separately fund incremental phase projects as funding allows. TNH continues internal meetings to review and recommends revisions to the last Vision Plan details. All TNH Commissioners are giving their comments and what they believe to be realistic on the plan to do. Once determined what is feasible TNH will engage new stakeholders to review, then a community-wide mtg. Concurrently and independent of Town, planning underway for a waste water feasibility study for the Plandome Rd commercial strip. A meeting to be scheduled to discuss Plandome Road sidewalks and recommendations in the visioning document.

Planned coordination with sewer feasibility study, to include: Drainage improvements along Plandome Road, Replacement of handicap ramps at each intersection along Plandome Road, where feasibl; Installation, where feasible and in compliance, of crosswalks in the north/south direction of intersecting roads along Plandome Road; Engaging engineer to provide traffic study and detailed report as to the feasibility of adding a crosswalk crossing Plandome Road from Memorial Place; Commissioning a traffic study and detailed report as to the feasibility of adding a crosswalk crossing Plandome Road at Gaynor Avenue; Improvements at Colonial Parkway recommended by Nassau County (pending community feedback and TONH review; and Survey elevations of roadway (Northern Blvd to Village Line)

**Bayview Ave Infrastructure**: TNH Board engaged architect for waterside walkway conceptual design alternatives to provide future path to Valley Park; included funding in TNH's 5yr capital plan. TNH rec'd 2016 grant from FEMA Public Assistance Program Grant ( Hazard Mitigation) near $205K to fill and stabilize & protect Bayview Ave roadway from future storm damage near 165 linear ft of land lost during Super Storm Sandy (about 0.1 acre).. More detail: *GC Website "Our Projects" webpage (link)*. Construction delayed since 2018. Bay breached the roadway during Oct 2018 noreaster. The money FEMA did award is 606 funding to protect the road and restore any eroded land from Sandy. Finalized construction documents were provided to FEMA on 11/26/19. The review still pending. Town has not heard anything back from FEMA or Town's State Rep. A lengthy process - Councilwoman will share updates as they occur. Status?

**Valley Park:** Plans online "Our Projects" tab. Final capital item-Dredging pond/creek work still open. See related County & Town joint issues below to address surrounding traffic /parking issues. Baseball field fence height safety concerns - Town reevaluated and upheld its past position that a higher outfield fence or netting is unwarranted. Current status unknown. Town planning a 9-11 Memorial in park; plans will be disseminated when available.

**Dormant items:**

**99 Community Drive**: Building was demolished; As of right can build 2 homes. No new plans submitted yet.

**Mt Olive Church Property** (*Site Map Link*): "Olive Hill" A 100% senior affordable housing with a brownfield cleanup site that ultimately killed the Georgica Green/ David Gallo project. Olive Hill Baptist Church is reassessing new property development partners/strategies.

------ **Nassau County and Town (joint projects)** ----------

**Valley Park -County DPW site on Maple St: Town** and County Leg Nicolello initiated potential land transfer or shared use; more info on GC website/projects (link). County DPW re-confirmed the County's commitment; need to plan work scheduling in the final plan. Town in process of awarding Traffic Engineering Study to support the Town's plan:

**South end of NC DPW property** for add'l Valley Park parking. TNH requested use of a portion on the south end of County DPW property that is old equip storage and wooded. TNH engaged study and safe pedestrian safe crossing plan. Fell aside during County Exec transition, but more recently, County and Town have not been in any known discussion/planning. No Town status provided in months.

**Maple/Bayview intersection**. Town needs to advance conceptual redesign of intersection for improved safety and traffic flow. If design requires space from current grass triangle in front of DPW bldg. (flagpole area) to County DPW. GC urged Town engineering study to include this intersection so both can be advanced at same time. County waiting for Town's concept plan. Town received signal analysis (signal not warranted; study distributed). **"Confusion Corner"** remains a problem. What is TNH Action for intersection redesign?

**----------Nassau County Issues----------**

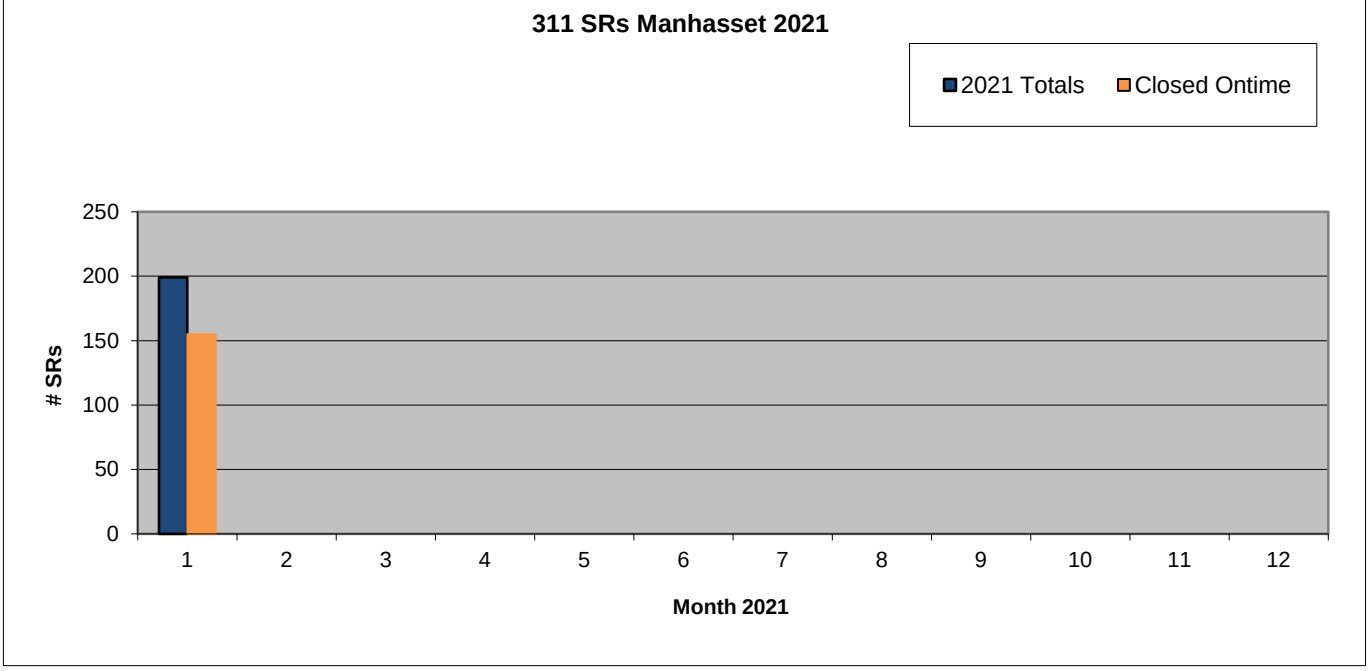
**NC Planning Commission:** Legislator Rich Nicolello advanced new requirement for reasonable NCPC advance notice of all applications/ agenda items was recently vetoed by County Executive.

| Greater Council FY = July 1, 2020 to June 30, 2021 | | | |
|---|---|---|---|
| **Civic Association Name** | **# Households** | **Annual GC Dues** | **Status** |
| Bayview | 245 | $ 122.50 | Paid |
| Manhasset Park | 290 | $ 145.00 | in process |
| Norgate | 50 | $ 25.00 | Paid |
| North Strathmore | 250 | $ 125.00 | Paid |
| Plandome | 430 | $ 215.00 | in process |
| Plandome Heights | 326 | $ 163.00 | Paid |
| Shorehaven | 95 | $ 47.50 | Paid |
| South Strathmore | 288 | $ 144.00 | Paid |
| Strathmore Village | 292 | $ 146.00 | Paid |
| Strathmore Vanderbilt | 289 | $ 144.50 | Paid |
| Terrace Manor | 151 | $ 75.50 | Paid |
| **TOTAL** | **2706** | **$ 1,353.00** | |
| **TOTAL PAID TO DATE** | | **$ 993.00** | |

| Chase Bank Balance | | | | | | | |
|---|---|---|---|---|---|---|---|
| **Month** | **December** | **January** | **February** | **March** | **April** | **May** | **June** |
| **Checking** | $ 4,504.98 | $ 4,659.49 | | | | | |
| **Savings** | $ 2,641.50 | $ 2,641.52 | | | | | |
| **TOTAL** | **$ 7,146.48** | $ 7,301.01 | | | | | |

# 311 SRs within Manhasset 2021

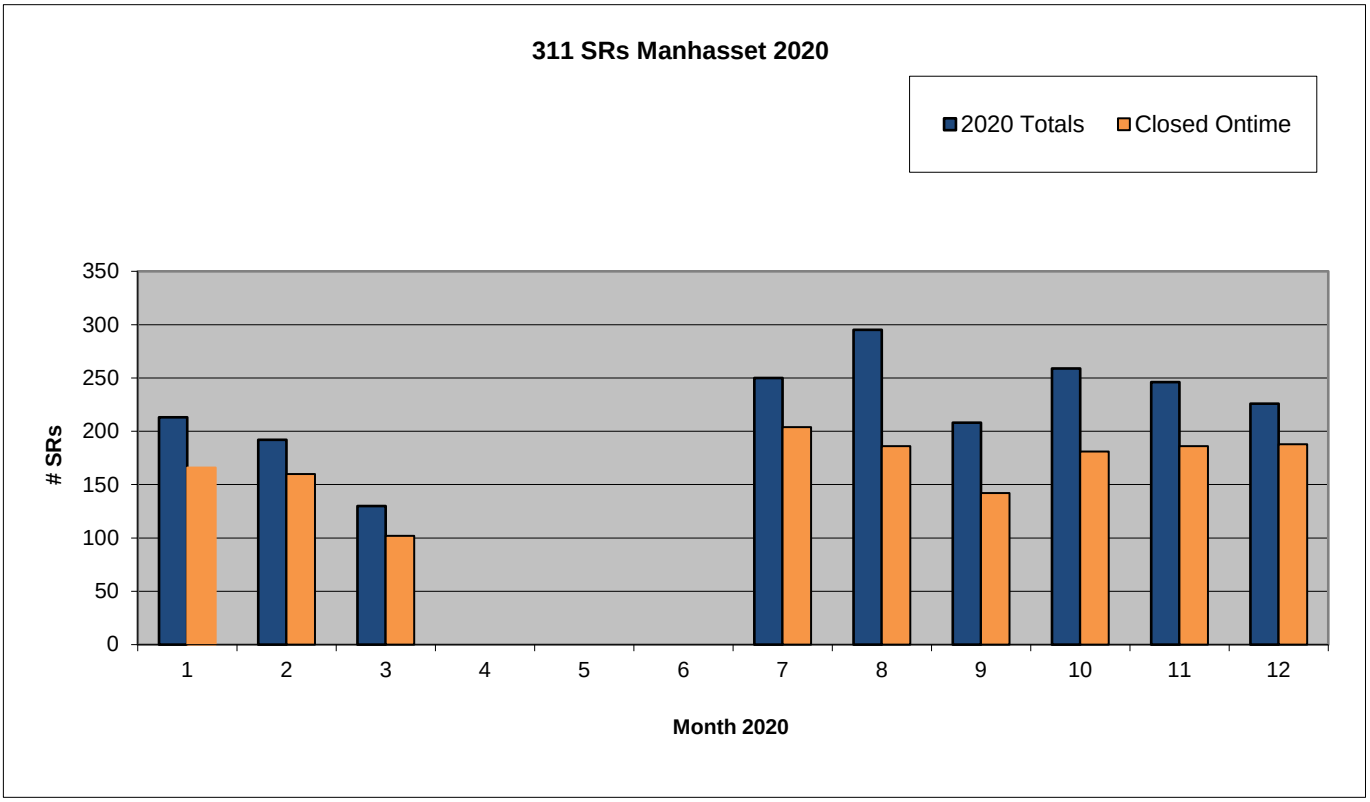
| total 311 SR calls | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | YTD Total | Avg | YTD v prior same period | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 2021 Totals | 199 | | | | | | | | | | | | 199 | 199 | 213 | -7% |
| Closed Ontime | 155 | | | | | | | | | | | | 155 | 155 | 166 | -7% |
| Ontime % | 78% | #### | #### | #### | #### | #### | ##### | ##### | ##### | #### | #### | #### | 78% | 78% | 78% | 0% |




# 311 SRs within Manhasset 2020

| total 311 SR calls | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | YTD | Avg | YTD v prior | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 2020 Totals | 213 | 192 | 130 | 0 | 0 | 0 | 250 | 295 | 208 | 259 | 246 | 226 | 2019 | 168 | 3273 | -38% |
| Closed Ontime | 166 | 160 | 102 | 0 | 0 | 0 | 204 | 186 | 142 | 181 | 186 | 188 | 1515 | 126 | 2738 | -45% |
| Ontime % | 78% | 83% | 78% | #### | #### | #### | 82% | 63% | 68% | 70% | 76% | 83% | 75% | 81% | 83% | -8% |

Covid Peak NA



# 311 SRs within Zip Code 11030 - January 2021

Note: The location of the issue to be resolved is within 11030

| Group Description | Zone | Type Description | Count | Closed on Time | Closed Late | Open Count | Overdue Count | Response Days | Internal Duration Days |
|---|---|---|---|---|---|---|---|---|---|
| Animal Shelter | 11030 | Animal Sh - Barking Dog | 1 | 1 | 0 | 0 | 0 | 1.0 | 5 |
| | 11030 | Animal Sh - Menacing or Harrassing Dog | 1 | 1 | 0 | 0 | 0 | 7.0 | 5 |
| | 11030 | Animal Sh - Unleashed - Stray Dog | 1 | 0 | 0 | 0 | 1 | 0 | 5 |
| **Animal Shelter** | | | **3** | **2** | **0** | **0** | **1** | **2.7** | |
| Building Department | 11030 | Bldg - Application Status | 6 | 1 | 0 | 4 | 1 | 0.2 | 10 |
| | 11030 | Bldg - Construction Complaint | 4 | 3 | 0 | 1 | 0 | 0.5 | 5 |
| | 11030 | Bldg - Miscellaneous | 2 | 2 | 0 | 0 | 0 | 0.5 | 5 |
| | 11030 | Bldg - Zoning Question Needs Answers | 3 | 2 | 1 | 0 | 0 | 4.3 | 5 |
| **Building Department** | | | **15** | **8** | **1** | **5** | **1** | **1.1** | |
| Cat Services | 11030 | Cat Services - Feral Cats | 1 | 1 | 0 | 0 | 0 | 7.0 | 60 |
| **Cat Services** | | | **1** | **1** | **0** | **0** | **0** | **7.0** | |
| Code Enforcement | 11030 | Code - After Hours/Weekend Construction | 1 | 1 | 0 | 0 | 0 | 0 | 3 |
| | 11030 | Code - Commercial Vehicle stored on Residential Property | 2 | 1 | 0 | 1 | 0 | 0.5 | 10 |
| | 11030 | Code - Garbage | 2 | 2 | 0 | 0 | 0 | 3.0 | 5 |
| | 11030 | Code - Miscellaneous | 3 | 3 | 0 | 0 | 0 | 1.7 | 10 |
| | 11030 | Code - Noise | 2 | 2 | 0 | 0 | 0 | 1.5 | 12 |
| | 11030 | Code - Property Maintenance | 1 | 1 | 0 | 0 | 0 | 9.0 | 17 |
| **Code Enforcement** | | | **11** | **10** | **0** | **1** | **0** | **2.2** | |
| Highway Department | 11030 | Hwy - Curb Repair | 1 | 0 | 0 | 1 | 0 | 0 | 90 |
| | 11030 | Hwy - Miscellaneous | 3 | 2 | 0 | 1 | 0 | 1.3 | 5 |
| | 11030 | Hwy - Pothole | 1 | 1 | 0 | 0 | 0 | 7.0 | 5 |
| | 11030 | Hwy - Snow and Ice Control | 1 | 0 | 0 | 1 | 0 | 0 | 4 |
| | 11030 | Hwy - Street Drainage / Flooding | 1 | 0 | 0 | 1 | 0 | 0 | 90 |
| | 11030 | Hwy - Street Painting | 1 | 1 | 0 | 0 | 0 | 7.0 | 120 |
| | 11030 | Hwy - Tree Planting | 3 | 0 | 0 | 3 | 0 | 0 | 730 |
| | 11030 | Hwy - Tree Stump Removal | 2 | 2 | 0 | 0 | 0 | 11.5 | 365 |
| | 11030 | Hwy - Tree Trimming / Removal Inspection | 1 | 1 | 0 | 0 | 0 | 2.0 | 365 |
| **Highway Department** | | | **14** | **7** | **0** | **7** | **0** | **3.1** | |
| Housing Authority | 11030 | Housing - Plumbing | 1 | 0 | 0 | 1 | 0 | 0 | 10 |
| **Housing Authority** | | | **1** | **0** | **0** | **1** | **0** | **0** | |
| Inter Municipal Affairs | 11030 | OIC - From Transfer | 3 | 3 | 0 | 0 | 0 | 8.3 | 10 |
| | 11030 | OIC - Inter Municipal SR | 6 | 5 | 0 | 1 | 0 | 3.5 | 10 |
| **Inter Municipal Affairs** | | | **9** | **8** | **0** | **1** | **0** | **5.1** | |
| Parking Enforcement | 11030 | Prkg Enfrc - Parking Violations Complaint | 1 | 1 | 0 | 0 | 0 | 1.0 | 5 |
| **Parking Enforcement** | | | **1** | **1** | **0** | **0** | **0** | **1.0** | |
| Project Independence | 11030 | PI - Call Back Request | 1 | 1 | 0 | 0 | 0 | 0 | 3 |
| | 11030 | PI - Exercise Program Registration | 6 | 6 | 0 | 0 | 0 | 0.5 | |
| | 11030 | PI - Health and Mental Health | 9 | 9 | 0 | 0 | 0 | 0.4 | 5 |
| | 11030 | PI - Miscellaneous | 7 | 7 | 0 | 0 | 0 | 1.1 | 5 |
| | 11030 | PI - Senior Membership Registration | 1 | 1 | 0 | 0 | 0 | 0 | |
| | 11030 | PI - Support Group Registration | 1 | 1 | 0 | 0 | 0 | 0 | 5 |
| | 11030 | PI - Taxi Service | 49 | 49 | 0 | 0 | 0 | 0.1 | |
| | 11030 | PI - Taxi Service Cancellation | 3 | 3 | 0 | 0 | 0 | 0 | |
| **Project Independence** | | | **77** | **77** | **0** | **0** | **0** | **0.2** | |
| Receiver of Taxes | 11030 | Tax - Call Back Request | 6 | 6 | 0 | 0 | 0 | 0 | 5 |
| | 11030 | Tax - Duplicate Bill or Receipt | 8 | 8 | 0 | 0 | 0 | 0 | |
| **Receiver of Taxes** | | | **14** | **14** | **0** | **0** | **0** | **0** | |
| Street Lighting District | 11030 | Street Light - Light Out (Single) | 20 | 4 | 5 | 2 | 9 | 5.2 | 7 |
| | 11030 | Street Light - Lights Out (Multiple) | 6 | 3 | 0 | 3 | 0 | 5.8 | 14 |
| | 11030 | Street Light - Mark Out | 25 | 19 | 2 | 2 | 2 | 5.2 | 7 |
| | 11030 | Street Light - Misc Problems | 1 | 0 | 0 | 0 | 1 | 0 | 7 |
| **Street Lighting District** | | | **52** | **26** | **7** | **7** | **12** | **5.2** | |
| Supervisor's Office | 11030 | SupV - Thank You from Constituent | 1 | 1 | 0 | 0 | 0 | 0 | |
| **Supervisor's Office** | | | **1** | **1** | **0** | **0** | **0** | **0** | |
| **Summary** | | | **199** | **155** | **8** | **22** | **14** | **2.2** | |

# 311 Cumulative Open SRs in Zip Code 11030 - January 2021

| Group Description | Zone | Type Description | Open SRs | Internal Duration Days |
|---|---|---|---|---|
| Adminstrative Services | 11030 | Adm Svc - From Transfer | 1 | 5 |
| **Adminstrative Services** | | | **1** | |
| Animal Shelter | 11030 | Animal Sh - Misc | 1 | 5 |
| | 11030 | Animal Sh - Unleashed - Stray Dog | 1 | 5 |
| **Animal Shelter** | | | **2** | |
| Building Department | 11030 | Bldg - Application Status | 7 | 10 |
| | 11030 | Bldg - Construction Complaint | 1 | 5 |
| | 11030 | Bldg - Housing Complaint | 1 | 10 |
| | 11030 | Bldg - Miscellaneous | 1 | 5 |
| | 11030 | Bldg - Suspect Work Without a Permit | 1 | 5 |
| **Building Department** | | | **11** | |
| Cat Services | 11030 | Cat Services - Feral Cats | 4 | 60 |
| **Cat Services** | | | **4** | |
| Code Enforcement | 11030 | Code - After Hours/Weekend Construction | 1 | 3 |
| | 11030 | Code - Commercial Vehicle stored on Residential Property | 1 | 10 |
| | 11030 | Code - Court | 4 | 120 |
| | 11030 | Code - Garbage | 1 | 5 |
| | 11030 | Code - Miscellaneous | 2 | 10 |
| | 11030 | Code - Noise | 1 | 12 |
| | 11030 | Code - Odor | 1 | 5 |
| | 11030 | Code - Property Maintenance | 1 | 17 |
| **Code Enforcement** | | | **12** | |
| Department of Public Works | 11030 | DPW - Road Project | 3 | 10 |
| | 11030 | DPW - Street Repaving Project | 22 | |
| **Department of Public Works** | | | **25** | |
| Highway Department | 11030 | Hwy - Bee's Nest Removal | 1 | 10 |
| | 11030 | Hwy - Catch Basin | 2 | 90 |
| | 11030 | Hwy - Curb Repair | 7 | 90 |
| | 11030 | Hwy - Dead End Guard Rail | 2 | 30 |
| | 11030 | Hwy - Grass Cut / Mow | 2 | 7 |
| | 11030 | Hwy - Miscellaneous | 8 | 5 |
| | 11030 | Hwy - Plow Damage | 1 | 120 |
| | 11030 | Hwy - Pothole | 1 | 5 |
| | 11030 | Hwy - Snow and Ice Control | 1 | 4 |
| | 11030 | Hwy - Street Drainage / Flooding | 3 | 90 |
| | 11030 | Hwy - Street Painting | 5 | 120 |
| | 11030 | Hwy - Street Sign - New Request | 18 | 365 |
| | 11030 | Hwy - Street Sign - Remove | 3 | 365 |
| | 11030 | Hwy - Street Sign - Repair / Replace | 3 | 14 |
| | 11030 | Hwy - Street Sweeping / Cleaning | 5 | 25 |
| | 11030 | Hwy - Telephone/Utility Pole | 3 | 90 |
| | 11030 | Hwy - Tree Branch / Debris Pickup | 1 | 7 |
| | 11030 | Hwy - Tree Fallen - Emergency | 3 | 3 |
| | 11030 | Hwy - Tree Planting | 43 | 730 |
| | 11030 | Hwy - Tree Stump Removal | 15 | 365 |
| | 11030 | Hwy - Tree Trimming / Removal Inspection | 68 | 365 |
| **Highway Department** | | | **195** | |
| Housing Authority | 11030 | Housing - Misc SR | 1 | 10 |
| | 11030 | Housing - Plumbing | 1 | 10 |
| **Housing Authority** | | | **2** | |
| Inter Municipal Affairs | 11030 | OIC - Inter Municipal SR | 1 | 10 |
| **Inter Municipal Affairs** | | | **1** | |
| Street Lighting District | 11030 | Street Light - Cycles On / Off | 1 | 7 |
| | 11030 | Street Light - Light Out (Single) | 16 | 7 |
| | 11030 | Street Light - Lights Out (Multiple) | 5 | 14 |
| | 11030 | Street Light - Mark Out | 4 | 7 |
| | 11030 | Street Light - Misc Problems | 3 | 7 |
| | 11030 | Street Light - Pole Problem | 1 | 14 |
| **Street Lighting District** | | | **30** | |
| **Summary** | | | **283** | |