# Council of Greater Manhasset Civic Associations, Inc.



(Greater Council) PO Box 600, Manhasset, New York 11030-0600 www.manhassetcivic.org

#### Executive Board /Officers 2016-17

eMail: info@manhassetcivic.org

President: Richard Bentley 1st Vice Pres: Andrew Schwenk 2<sup>nd</sup> Vice Pres:- Elizabeth Miller Secretary:- Susan Auriemma Treasurer:- William D'Antonio Past President:-Ann Marie (Curd) Fruhauf **Member Civic Associations** 

Bayview Civic Association Flower Hill Civic Association Manhasset Park Civic Association Norgate Civic Association North Strathmore Civic Association Plandome Civic Association Plandome Heights Civic Association Shorehaven Civic Association South Strathmore Civic Association

Strathmore Vanderbilt Civic Assoc.

Strathmore Village Civic Association Terrace Manor Civic Association

**Liaisons to Incorporated Villages:** 

Flower Hill Munsey Park North Hills Plandome Plandome Heights Plandome Manor

**Other Liaisons** 

Coalition for Safer Manhasset (CSM) Coalition Against Substance Abuse (CASA) Chamber of Commerce

Manhasset Park District Manhasset Preservation Society

## Agenda

## Wed Oct 13, 2017 @ 7:30pm; Town Hall, Law

(use Andrew St entrance; up half flight stairs to 1st Floor - 1st door on right, enter thru Town Attny Office)

- 1. Call to order. Roundtable Introduction.
- 2. Councilwoman Kaplan / Sabereh Samet TNH Update- Open Items List Review (link). No updates received yet; hopefully will be covered verbally at the meeting.
- 3. President's Report/ Old Business: Rich Bentley
  - a. 311 stats 311 detail reports (link). Overall SR volume and 82% on-time completion on par with prior YTD. Highest activity remains Project Indep and HWY Dept (tree trim/removal). With Hwy Dept having highest open SRs.
  - b. **Beautification Updates** (Jeff O'Brien/ Andrew Schwenk/ Katie Miller)
  - c. Town Attorney status of review Grandfathered Commercial Parking Permit records.
  - d. **Manhasset Park District Updates** (MPD rep or Andrew S if present)
  - e. Bylaw review.
- 4. Secretary's Report:
  - a. **Approval of Prior Minutes**: Draft of 9/13/17 minutes posted (link).
- 5. <u>Treasurer's Report</u>- Bill D'Antonio.
- 6. Civic Report Roundtable
- 7. New Business:

## **Upcoming Events:**

-Wed Oct 18 @ 5:30pm @ Chocolate Works; Chamber of Commerce Networking Event

(Please submit dates/ events you want listed)

next GC meeting - Wed Nov 8, 2017

### Topic Last Known Status

<u>Plandome Road Vision Project:</u> 5/1/12 TNH Community Mtg Summary and Community Feedback Summary 2012 posted on GC 'Our Projects" tab (link). The broader Plandome Rd Vision project (25A to Webster) will be the 'master plan' to enable TNH to separately fund incremental phase projects as funding allows. TNH continues internal meetings to review and recommends revisions to the last Vision Plan details. All Commissioners are giving their comments and what they believe to be realistic on the plan to do. Once ready will engage a new stakeholders to review, then a community-wide mtg. No Update given.

Bayview Ave Infrastructure: TNH Board engaged architect for waterside walkway conceptual design alternatives to then include funding in TNH's 5 year capital plan. Some County owned land involved needed County inter-municipal agreement to advance. TNH rec'd a 2016 grant from FEMA Public Assistance Program Grant (Hazard Mitigation) near \$205K to fill and stabilize near 165 linear ft of land that was lost during Super Storm Sandy. (about 0.1 acre) protecting Bayview Ave roadway from future storm damage.. More detail: GC Website "Our Projects" webpage (link). TNH in preliminary discussions with the NYSDEC on the type of structures we can use and will be filing the permits shortly after that (est April 2017). TONH consultant has attempted to reach out to Nassau County DPW reps to discuss scope of work pertaining to their property (TONH owns and maintains the road, but the property which abuts the road is owned by County). Unfortunately, TNH consultant and DPW have been unsuccessful connecting with the County. The DEC/ACOE permits require authorization from applicant (TONH), agent (Consultant), and property owner (Nassau County) in order to file applications. We cannot move forward with filing permits until we receive County's consent, as the property owner. DPW has requested support from Town Atty office to assist in this matter. Construction is still slated for the 2018 year. As soon as we have an update, Anna will report. GC requested Town add imminent short extension of existing guard rail at deadman's curve (90 degree turn of Bayview Ave @ West Shore Rd). Ms. Kaplan to advance request for TNH action. No Update given.

TNH investigating suspected illegal commercial parking lot activities: Underway; So far one owner fined \$5K. but reported to be continuing.

TNH-MPD Intermunicipal Agreement: GC requests\_TNH expedited action on approving MPD Lot 3 reconfig and new curb cuts along MJDavies roadway-gaining 19 add'l spaces. Anna supported all the recommendations; TNH and MPD met. No IMA was necessary with status as 'in process for expected Town approval". Logistics initially planned for work in spring/summer 2017. Town then changed its mind and wants IMA; Drafted by Town Attny. Among other caveats, Town now wants to be paid for approving new curb cut/access to roadway adjacent to MJDavies Green. As a result, MPD has no interest in pursuing the lot reconfiguration under such parameters; negotiations in process but likely. GC helped get negotiations back on track but MPD already lost opportunity to complete in summer 2017 and 2018. Town Attny and MPD attorneys negotiations drag on to iron out the remaining IMA items. No update given

<u>Valley Park:</u> Plans online "Our Projects" tab. Comfort Station completed in Fall 2015. Remaining dredging pond/creek issues delayed with Army Core of Engineers plans since Sandy. See related County & Town joint issues below. Town install wood guardrail underway to better deter sidewalk parking.

MJD Green Gazebo Needs Repair: Commissioner reports major work completed.

<u>Searingtown Rd at Harrow La</u>: SVCA request Northbound NO LEFT TURN 7-9am onto Harrow curtail shortcut traffic thru residential neighborhood; Awaiting SVCA to demonstrate clear residential majority in favor. Does not have majority yet; SVCA still working to achieve majority. TNH installed new reduced speed, additional stop signs, & unwarranted dead end cross street Stop signs removed. Increased Pct enforcement efforts underway.

TD Bank (Plandome Rd at 1305 Northern Blvd): Withdrawn by bank- no longer expanding freestanding branches in LI region.

TNH Legislation to require a new building plan to be in process BEFORE granting a demolition permit. Example: 22 Norgate Rd Sunset Chapel property. Town attorney advised cannot require plans prior to demolition due to NY State law. GC questioned why?, since villages have successfully adopted similar requirements; Members report Flower Hill and one of the Great Neck villages currently require new building plan prior to a demolition permit. Town Atty initially rejected the idea advising that cases of safety require demolition that warrant immediate demo permit. GC recommended Town should be drafting proposed law that adequately addresses such 'emergencies' exceptions, rather than simply responding that "it's impossible" such as law. Anna agreed to request more detailed information on appropriate legislation from Town Attorney Office. No update given

<u>PSEG Poles</u>: see <a href="http://www.PSEGLonglsland.info">http://www.PSEGLonglsland.info</a>. TNH passed legislation 9/9/14 on "double poles" and "hazardous signage". TNH can fine those utilities who do not remove the double pole as per legislation. Most problem poles are not on Town but rather are on State property. Rich asked why Town isn't pushing for better State action. TNH then asked residents to report locations of double poles.

Leeds Pond Plandome Rd Culvert: status of TNH repair of culvert in danger of imminent collapse. Dina DiGiorgio's office reports that DPW planning is progressing. TNH Board approved the engineering contract to Sidney B. Bowne & Son who is drafting the design for the project, and preparing bid documents for the construction phase of the project expected to be expedited since much of the permit approval work is already done. No update Rec'd.

- 51 Andrew St / Town Hall parking Lot dispute. Mtg 2/9/17with TNH will not add parking spots on TNH lot; Awaiting TNH add'l buffer plantings.
- 1111 Northern Blvd. Mobil @ Valley Park; facade design on GC Website (link). Town approved permits extension; awaiting owner timeframe.
- <u>99 Community Drive</u>: Local residents do not want any zoning change; Applicant likely to be drop; The house was demolished a few weeks ago. No plans that we know about as to when and what owner plans to build. No update given
- Mt Olive Church Property (Site Map Link): A 100% senior affordable housing with a brownfield cleanup site. Awaiting the senior affordable housing program term sheet from NYSHCR (which we expect within the next month). Once issued, project underwriting can be finalized with the State, the Seller, and the Attorney General's office; Attorney General approval required for sale of church owned land. This would ultimately lead to a construction start mid 2018.
- <u>Crosswalk at Park Ave/Nassau</u>: Driver and Pedestrian confusion; currently only westbound traffic has stop sign; Center stanchion requested to provide improved driver and pedestrian clarity. Similar confusion caused by crosswalks at Manhasset Ave at Linden St LIRR Overpass. TNH engaged engineer study.
- Plandome Rd Parking Committee: GC website Parking Committee link. Meetings ceased in 2014; No movement to re-establish yet
- 292 Plandome Rd (corner Plandome Rd & Park Ave) Parking Variance: BZA received new Parking Study & approved variance. Awaiting time frame.

----- Nassau County and Town (joint projects) ------

Valley Park -County DPW site on Maple St: Ms. Kaplan and County Leg Nicolello initiated potential land transfer or shared use (more info on GC website/projects(link). County DPW commissioner Shah has recently re-confirmed the County's commitment; albeit some work scheduling issues need to be addressed in the final plan. Town in process of awarding Traffic Engineering Study to support the Town's plan:

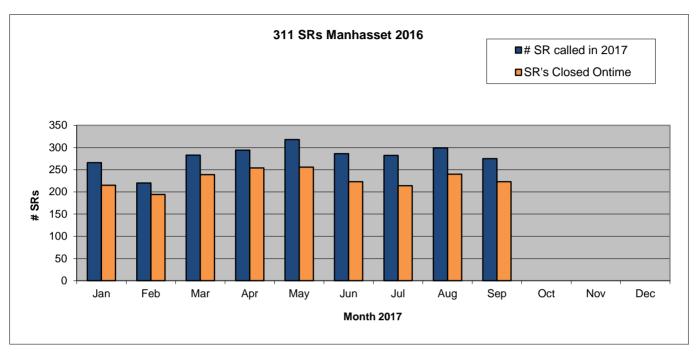
- 1. <u>South end of NC DPW property</u> for add'l Valley Park parking. TNH traffic advisor O'Donnell suggests signal press button between Maple DPW site and Park. County waiting for TNH Parking & roadway cross safety design plan; TNH awarded traffic analysis. No update given.
- 2. <u>Maple/Bayview intersection</u>. Town needs to advance conceptual redesign of intersection for improved safety and traffic flow. If design requires space from current grass triangle in front of DPW bldg. (flagpole area) to County DPW. GC urged Town engineering study to include this intersection so both can be advanced at same time. County waiting for Town's concept plan. Town awarded contract in Jan for signal warrant analysis (underway). No update given.

----- Nassau County Open Issues -----

Mobilite Utility Pole on SR Rd @at L&T. Plans on GC website (link): Application suspended, awaiting project background & County DPW process clarification.

311 SRs within Manhasset 2017														
total 311 SR calls	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD Total	Avg
2017 Totals	266	220	283	294	318	286	282	299	275				2523	280
Closed Ontime	215	194	239	254	256	223	214	240	223				2058	229
Ontime %	81%	88%	84%	86%	81%	78%	76%	80%	81%	####	####	####	82%	

YTD v prior same period 2514 0% 2064 82% 0%



	311 SRs within Manhasset 2016													
total 311 SR calls	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD Total	Avg
2016 Totals	346	239	308	296	299	259	248	286	233	235	181	206	3136	261
Closed Ontime	317	195	230	260	233	206	206	231	186	184	154	182	2584	215
Ontime %	92%	82%	75%	88%	78%	80%	83%	81%	80%	78%	85%	88%	82%	
400 350 300 250 250 150 100 50 Jan	Feb		Mar	Apr	311 SF	J	un J	lul A	<b>L</b> ug '			alled in 2		c

YTD v prior same period 3493 -10%

83% -1%

# 311 SRs within Zip Code 11030 - September 2017

Note: The location of the issue to be resolved is within 11030

		Note: The location of the i	ssue to						
Group Description	Zone	Type Description	Count	Closed on Time	Closed Late	Open Count	Overdue Count	Response Days	Internal Duration Days
311 Call Center	11030	311 - Street Repaving Schedule Inquiry	1	1	0	0	0	0	
311 Call Center			1	1	0	0	0	0	
Animal Shelter	11030	Animal Sh - Found Animal	1	0	1	0	0	15.0	
	11030	Animal Sh - Lost Animal	1	1	0	0	0	1.0	
	11030	Animal Sh - Menacing or Harrassing Dog	1	1	0	0	0	4.0	
		Animal Sh - Misc	2	1	1	0		4.0	
		Animal Sh - Sign	1	0	0			0	
		-	1	1	0			0	
		Animal Sh - Surrender a dog							
	11030	Animal Sh - Unleashed - Stray Dog	1	1	0			0	
Animal Shelter			8	5	2	1		3.5	
Building Department	11030	Bldg - Construction Complaint	3	2	1	0	0	13.0	
	11030	Bldg - From Transfer	1	0	1	0	0	21.0	
	11030	Bldg - Illegal Housing	2	1	0	1	0	10.5	6
	11030	Bldg - Inspection Request	1	1	0	0	0	0	
	11030	Bldg - Suspect Work Without a Permit	2	0	2	0	0	9.0	
Building Department			9	4	4	1	0	11.0	
Cat Shelter	11030	Cat Shelter - Feral Cats	2	0	0			0	
Cat Shelter	11030	Cat Sheller - Feral Cats	2	0	0			0	,
	44000								
Code Enforcement		Code - Commercial Vehicle stored on Residential Property	1	1	0			3.0	
		Code - Dumpster	1	1	0			6.0	
	11030	Code - Miscellaneous	4	0	0	3	1	0	
	11030	Code - Overgrown Vegetation	1	0	0	1	0	0	•
	11030	Code - Property Maintenance	2	1	0	0	1	4.0	
		Code - Tree Removal	2	2	0	0	0	2.5	
		Code - Unlawful Property Use	1	1	0			3.0	
		Code - Water Flow / Accumulation	1	1	0			5.0	
Code Futaneamant	11030	code - Water Flow / Accumulation							
Code Enforcement	11000	Community Distance Community	13	7	0			2.3	
Community Services		CommSvc - Bus Pickup Cancel	1	1	0			0	
	11030	CommSvc - Bus Pickup Schedule	1	1	0			0	
	11030	CommSvc - Seasonal Programs Registration	6	6	0	0	0	0	
Community Services			8	8	0	0	0	0	
Department of Public Works	11030	DPW - Road Project	1	0	0	0	1	0	•
	11030	DPW - Street Repaving Project	5	0	0	5	0	0	
Department of Public Works			6	0	0	5	1	0	
Highway Department	11030	Hwy - Bee's Nest Removal	1	0		0		24.0	1
Tilgriway Department		Hwy - Catch Basin	1	1	0			0	Ç
		-							
		Hwy - Curb Repair	5	3				1.4	(
		Hwy - Grass Cut / Mow	2	2				3.0	
	11030	Hwy - Miscellaneous	10	8	1	0	1	3.2	
	11030	Hwy - Pothole	4	4	0	0	0	3.8	
	11030	Hwy - Pothole Filled Without Request	5	5	0	0	0	0	
	11030	Hwy - Street Painting	2	0	0	2	0	0	1:
	11030	Hwy - Street Sign - Repair / Replace	2	1	0	1	0	3.0	
		Hwy - Street Sweeping / Cleaning	3	3	0	0	0	3.0	:
		Hwy - Tree Branch / Debris Pickup	2	2				4.0	
		Hwy - Tree Planting	4	0					7:
		Hwy - Tree Stump Removal	4	4					30
	11030	Hwy - Tree Trimming / Removal Inspection	15	4				1.7	30
Highway Department			60	37	2	20	1	3.1	
Human Resources and Finance	11030	HR - Worker's Compensation	1	0	0	0	1	0	•
Human Resources and Finance	ce		1	0	0	0	1	0	
Inter Municipal Affairs	11030	OIC - Inter Municipal SR	2	2	0	0	0	6.5	
Inter Municipal Affairs		· ·	2	2				6.5	
Parking Enforcement	11030	Prkg Enfrc - Parking Violations Complaint	4	4				2.8	
Parking Enforcement	. 1030	g =o . a.m.ng violations complaint	4	4	0			2.8	
	+ 11000	Park Miccollangus							
Parks and Recreation Departmen		Park - Miscellaneous	1	1	0			4.0	
Darks and Degraption Depart			1	1	0	-		4.0	
			1	1	0			0	
Port Washington Parking District	11030	PWPD - Broken Meter						0	
Port Washington Parking District	11030	PWPD - Broken Meter	1	1	0	0	0		
Port Washington Parking District Port Washington Parking Dis	11030 <b>trict</b>	PWPD - Broken Meter PI - Aging In Place Conference RSVP	<b>1</b>	8				0	
Port Washington Parking District Port Washington Parking Dis	11030 <b>trict</b> 11030				0	0	0	0	
Port Washington Parking District Port Washington Parking Dis	11030 trict 11030 11030	PI - Aging In Place Conference RSVP	8	8	0	0	0	0	
Port Washington Parking District Port Washington Parking Dis	11030 trict 11030 11030 11030	PI - Aging In Place Conference RSVP PI - Call Back Request PI - Caregiver Support	8 2 1	8 2	0 0 0	0 0 0	0 0 0	0 0.5 1.0	1
Port Washington Parking District Port Washington Parking Dis	11030 trict 11030 11030 11030 11030	PI - Aging In Place Conference RSVP PI - Call Back Request PI - Caregiver Support PI - Disability Transportation Registration	8 2 1	8 2 1 1	0 0 0	0 0 0	0 0 0	0 0.5 1.0 1.0	1:
Port Washington Parking District Port Washington Parking Dis	11030 trict 11030 11030 11030 11030 11030	PI - Aging In Place Conference RSVP PI - Call Back Request PI - Caregiver Support PI - Disability Transportation Registration PI - Disabled Taxi Service	8 2 1 1 4	8 2 1 1 1	0 0 0 0	0 0 0 0	0 0 0 0	0 0.5 1.0 1.0	1:
Port Washington Parking District Port Washington Parking Dis	11030 trict 11030 11030 11030 11030 11030 11030	PI - Aging In Place Conference RSVP PI - Call Back Request PI - Caregiver Support PI - Disability Transportation Registration PI - Disabled Taxi Service PI - Exercise Program Registration	8 2 1 1 4 5	8 2 1 1 4 5	0 0 0 0 0	0 0 0 0	0 0 0 0 0	0 0.5 1.0 1.0 0	1.
Port Washington Parking District Port Washington Parking Dis	11030 trict 11030 11030 11030 11030 11030 11030 11030	PI - Aging In Place Conference RSVP PI - Call Back Request PI - Caregiver Support PI - Disability Transportation Registration PI - Disabled Taxi Service PI - Exercise Program Registration PI - Flu Shot Registration	8 2 1 1 4 5 3	2 1 1 4 5	0 0 0 0 0 0	0 0 0 0 0 0	0 0 0 0 0 0	0 0.5 1.0 1.0 0 0	1.
Port Washington Parking District Port Washington Parking Dis	11030 trict 11030 11030 11030 11030 11030 11030 11030	PI - Aging In Place Conference RSVP PI - Call Back Request PI - Caregiver Support PI - Disability Transportation Registration PI - Disabled Taxi Service PI - Exercise Program Registration	8 2 1 1 4 5	8 2 1 1 4 5	0 0 0 0 0 0	0 0 0 0 0 0	0 0 0 0 0 0	0 0.5 1.0 1.0 0	1
Port Washington Parking District Port Washington Parking Dis	11030 trict 11030 11030 11030 11030 11030 11030 11030 11030	PI - Aging In Place Conference RSVP PI - Call Back Request PI - Caregiver Support PI - Disability Transportation Registration PI - Disabled Taxi Service PI - Exercise Program Registration PI - Flu Shot Registration	8 2 1 1 4 5 3	2 1 1 4 5	0 0 0 0 0 0 0	0 0 0 0 0 0 0	0 0 0 0 0 0 0	0 0.5 1.0 1.0 0 0	1
Port Washington Parking District Port Washington Parking Dis	11030 trict  11030 11030 11030 11030 11030 11030 11030 11030 11030 11030	PI - Aging In Place Conference RSVP PI - Call Back Request PI - Caregiver Support PI - Disability Transportation Registration PI - Disabled Taxi Service PI - Exercise Program Registration PI - Flu Shot Registration PI - Health and Mental Health	8 2 1 1 4 5 3	8 2 2 1 1 1 4 4 5 5 3 4 4	0 0 0 0 0 0 0 0	0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0	0 0.5 1.0 1.0 0 0 0	1.
Port Washington Parking District Port Washington Parking Dis	11030 trict  11030 11030 11030 11030 11030 11030 11030 11030 11030 11030 11030	PI - Aging In Place Conference RSVP PI - Call Back Request PI - Caregiver Support PI - Disability Transportation Registration PI - Disabled Taxi Service PI - Exercise Program Registration PI - Flu Shot Registration PI - Health and Mental Health PI - Household Maintenance PI - Miscellaneous	8 2 1 1 4 5 3 4	8 8 2 2 1 1 1 4 4 5 5 3 3 4 4 1 1	0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0	0 0.5 1.0 1.0 0 0 0 0 0	1.
Port Washington Parking District Port Washington Parking Dis	11030 trict 11030 11030 11030 11030 11030 11030 11030 11030 11030 11030 11030	PI - Aging In Place Conference RSVP PI - Call Back Request PI - Caregiver Support PI - Disability Transportation Registration PI - Disabled Taxi Service PI - Exercise Program Registration PI - Flu Shot Registration PI - Health and Mental Health PI - Household Maintenance PI - Miscellaneous PI - Senior Membership Registration	8 2 1 1 4 5 3 4 1 1 2	8 2 2 1 1 1 4 4 5 5 3 3 4 4 1 1 2 2 7	0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0	0 0.5 1.0 1.0 0 0 0 0 0.3 0 0.3	1.
Port Washington Parking District Port Washington Parking Dis	11030 trict  11030 11030 11030 11030 11030 11030 11030 11030 11030 11030 11030 11030	PI - Aging In Place Conference RSVP PI - Call Back Request PI - Caregiver Support PI - Disability Transportation Registration PI - Disabled Taxi Service PI - Exercise Program Registration PI - Flu Shot Registration PI - Health and Mental Health PI - Household Maintenance PI - Miscellaneous PI - Senior Membership Registration PI - Taxi Service	8 2 1 1 4 5 3 4 1 2 7	8 8 2 2 1 1 1 4 4 5 5 3 3 4 4 1 1 2 2 7 8 3 8 3	0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0.5 1.0 1.0 0 0 0 0 0.3 0 0.3 0 0.5	1:
Port Washington Parking District Port Washington Parking Dis	11030 trict  11030 11030 11030 11030 11030 11030 11030 11030 11030 11030 11030 11030 11030 11030	PI - Aging In Place Conference RSVP PI - Call Back Request PI - Caregiver Support PI - Disability Transportation Registration PI - Disabled Taxl Service PI - Exercise Program Registration PI - Flu Shot Registration PI - Halth and Mental Health PI - Household Maintenance PI - Miscellaneous PI - Senior Membership Registration PI - Taxi Service PI - Taxi Service Cancellation	8 2 2 1 1 1 4 5 5 3 4 4 1 1 2 2 7 7 8 3 4 4	8 8 2 2 1 1 1 1 4 4 5 5 3 3 4 4 1 1 2 2 7 7 8 3 4 4	0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0.5 1.0 0 0 0 0 0.3 0 0.5 0	12
Port Washington Parking District  Port Washington Parking Dis  Project Independence	11030 trict  11030 11030 11030 11030 11030 11030 11030 11030 11030 11030 11030 11030 11030 11030	PI - Aging In Place Conference RSVP PI - Call Back Request PI - Caregiver Support PI - Disability Transportation Registration PI - Disabled Taxi Service PI - Exercise Program Registration PI - Flu Shot Registration PI - Health and Mental Health PI - Household Maintenance PI - Miscellaneous PI - Senior Membership Registration PI - Taxi Service	8 2 2 1 1 1 4 5 3 3 4 4 1 2 2 7 8 3 4 4 2 2	8 8 2 2 1 1 1 1 4 4 5 5 3 3 4 4 1 1 2 2 7 7 8 3 4 4 2 2	0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0.5 1.0 0 0 0 0 0.3 0 0.5 0 0 0 0 0 0 0	12
Parks and Recreation Depart Port Washington Parking District Port Washington Parking Dis Project Independence  Project Independence	11030 trict  11030 11030 11030 11030 11030 11030 11030 11030 11030 11030 11030 11030 11030 11030	PI - Aging In Place Conference RSVP PI - Call Back Request PI - Caregiver Support PI - Disability Transportation Registration PI - Disabled Taxl Service PI - Exercise Program Registration PI - Flu Shot Registration PI - Halth and Mental Health PI - Household Maintenance PI - Miscellaneous PI - Senior Membership Registration PI - Taxi Service PI - Taxi Service Cancellation	8 2 2 1 1 1 4 5 5 3 4 4 1 1 2 2 7 7 8 3 4 4	8 8 2 2 1 1 1 1 4 4 5 5 3 3 4 4 1 1 2 2 7 7 8 3 4 4	0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0.5 1.0 0 0 0 0 0.3 0 0.5 0	12

# 311 SRs within Zip Code 11030 - September 2017

Note: The location of the issue to be resolved is within 11030

		Note. The location of the is							
Group Description	Zone	Type Description	Count	Closed on Time	Closed Late	Open Count	Overdue Count	Response Days	Internal Duration Days
Solid Waste Management	1	1	0	0	0	0			
Street Lighting District	11030	Street Light - Light Out (Single)	2	1	0	1	0	5.0	7
	11030	Street Light - Lights Out (Multiple)	1	0	0	1	0	0	14
	11030	Street Light - Mark Out	16	14	2	0	0	6.3	7
	11030	Street Light - On During Day	1	0	0	1	0	0	7
	11030	Street Light - Pole Problem	2	1	0	0	1	3.0	14
Street Lighting District			22	16	2	3	1	5.3	
Supervisor's Office	11030	SupV - Employee Complaint	1	1	0	0	0	6.0	10
	11030	SupV - Resident Advocate Request	7	7	0	0	0	0.6	10
	11030	SupV - Thank You from Constituent	1	1	0	0	0	0	
Supervisor's Office	Supervisor's Office			9	0	0	0	1.1	
Summary			275	223	10	36	6	1.8	

Cumulative Open SRs as of 9/30/2017

Group Description	Zone	Type Description	Open SRs	Internal Duration Days
311 Call Center			0	
Adminstrative Services			0	
Animal Shelter	11030	Animal Sh - Barking Dog	0	5
	11030	11030 Animal Sh - Sign		10
	11030	Animal Sh - Surrender a dog	0	C
	11030	Animal Sh - Surrender a dog	0	
	11030	Animal Sh - Unleashed - Stray Dog	1	5
Animal Shelter			2	
Board of Zoning Appeals			0	
Building Department	11030	Bldg - ADA Compliance	1	30
	11030	Bldg - Construction Complaint	2	5
	11030	Bldg - From Transfer	1	5
	11030	Bldg - Illegal Housing	5	60
	11030	Bldg - Miscellaneous	1	5
	11030	Bldg - Suspect Work Without a Permit	2	5
Building Department			12	
Cat Shelter	11030	Cat Shelter - Feral Cats	4	60
Cat Shelter			4	
Code Enforcement	11030	Code - After Hours/Weekend Construction	0	3
	11030	Code - Commercial Vehicle stored on Residential Property	1	10
	11030	Code - Court	3	60
	11030	Code - Garbage	1	5
	11030	Code - Miscellaneous	8	10
	11030	Code - Overgrown Vegetation	6	10
	11030	Code - Property Maintenance	2	12
	11030	Code - Sidewalk Obstruction	1	5
	11030	Code - Water Flow / Accumulation	1	8
Code Enforcement	11030	out water now / /iccumulation	23	
Community Services			0	
Department of Public Works	11030	DPW - Mill Pond Project	0	30
Department of Fubile Works		DPW - Road Project	1	10
		DPW - Street Repaving Project	8	10
Donartment of Dublic Works	11030	Drw - Street Repaying Project	9	
Department of Public Works	11030	Lluny Abandonad Vahiela	0	90
Highway Department	11030	Hwy - Abandoned Vehicle Hwy - Curb Repair	3	90
	11030	Hwy - Miscellaneous	2	5
		Hwy - Street Painting	6	120
	11030	Hwy - Street Sign - New Request	21	365
	11030	Hwy - Street Sign - Remove	7	365
	11030	Hwy - Street Sign - Repair / Replace	6	14
		Hwy - Tree Planting	12	730
	11030	Hwy - Tree Removal Permit on ROW	1	15
	11030	Hwy - Tree Trimming / Removal Inspection	70	365
Highway Department			128	
Housing Authority	11030	Housing - Appliance	0	10
Housing Authority			0	
Human Resources and Finance	11030	HR - Worker Compensation	0	10
	11030	HR - Worker's Compensation	1	10

Cumulative Open SRs as of 9/30/2017

Group Description	Zone	Type Description	Open SRs	Internal Duration Days
	11030	HR - Workman Compensation	0	10
Human Resources and Fina	nce		1	
Information Technology			0	
Inter Municipal Affairs		0		
Parking Enforcement			0	
Parks and Recreation Depa	rtment		0	
Planning Department		0		
Port Washington Parking D	istrict	0		
	11030	PI - Caregiver Support	1	15
Project Independence			1	
Receiver of Taxes			0	
Security Division		0		
Solid Waste Management			0	
Street Lighting District	11030	Street Light - Cable Break	0	4
	11030	Street Light - Fixture Problem	1	7
	11030	Street Light - Light Out (Single)	4	7
	11030	Street Light - Lights Out (Multiple)	2	14
	11030	Street Light - New Light Request	2	21
	11030	Street Light - On During Day	2	7
	11030	Street Light - Pole Problem	1	14
Street Lighting District		12		
Supervisor's Office			0	
Sustainability Department			0	
Town Clerk			0	
Summary			192	